

SPECIAL EDUCATION DISTRICT OF LAKE COUNTY

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Thomas L. Moline, Ph.D.
Superintendent

SPECIAL EDUCATION DISTRICT OF LAKE COUNTY

Our Mission is to provide:

"Exceptional Services for Exceptional Students"

Our Vision is to enable:

"All learners to lead productive, responsible and healthy lives"

Our Goals include:

Providing Standards for Exceptional Services, which is an education-based customer service model for staff, parents and students.

Providing instructional models that focus on closing achievement gaps between students driven by a continuous improvement process and appropriate accountability measures.

Providing cost effective services that are equitable across all districts.

Providing increased parent participation through direct parent training and involvement.

Our Beliefs:

Commit to Excellence

Measure the important Things

Build a Culture Around Service

Create and Develop Leaders

Focus on Employee Satisfaction

Build Individual Accountability

Align Behaviors with Goals/Values

Communicate at All Levels

Recognize and Reward Success

These are bound together by our customer service pillars of People, Quality, Service, Resources and Financial Stewardship.

*People

Empowerment, Involvement, Competence, Motivation, Ownership

*Quality

Accountability, Best Practices, Frequent Measurement, Professional Development, Performance Indicators

*Service

Accessibility, Technical Assistance, Passion, Support, Integrity

*Resources

Parents, Technology, Community, Facilities, Equipment, Materials, Work Environment

*Financial Stewardship

Fiscal Responsibility, Revenue Sources, Equitable Services, Cost, Accountability, Partnerships, Contracts, Grants, Reporting Data

Exceptional Services for Exceptional Students